**Peer Mediation – Conflict Resolution in Schools**

**The 6 STEPS:**

1. **Establish ground rules:**

* **Mediator is neutral**
* **Confidential process**
* **No interrupting**
* **Both willing to work towards an agreement?**

1. **Gather information**
2. **Focus on common interests**
3. **Create options (brainstorming)**
4. **Evaluation options and choose solution**

* **Is it fair?**
* **Does it address the interests of both parties?**
* **Is it doable?**

1. **Write an agreement**